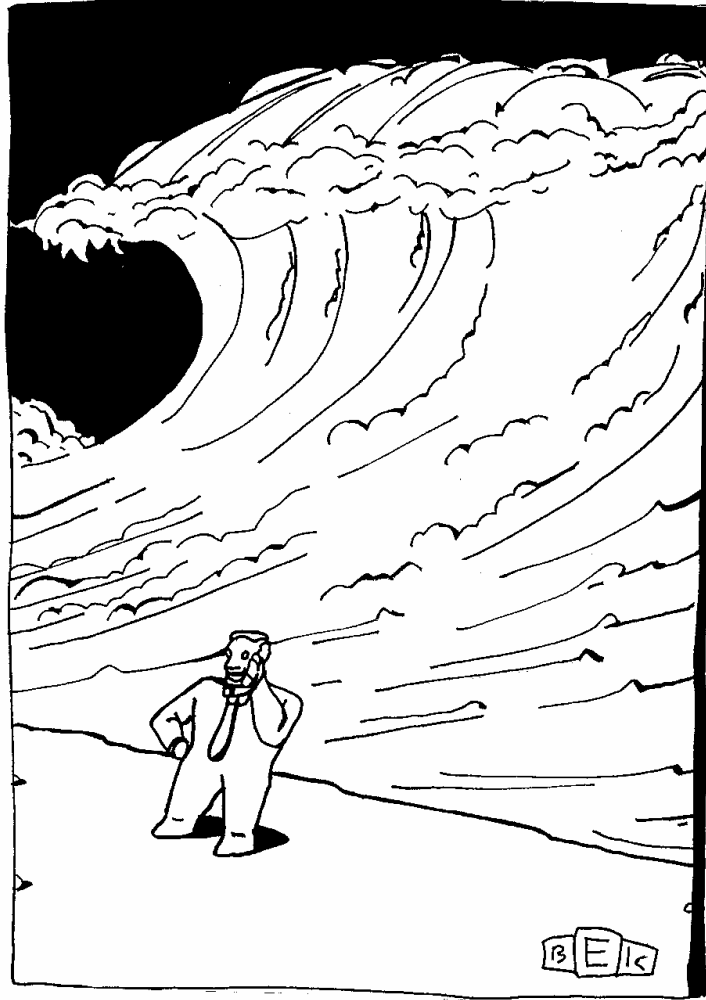


The background of the slide features a pattern of overlapping autumn leaves in various shades of brown and orange, creating a textured, naturalistic feel.

Helping Staff Make **COLLAGE** a Priority....A Cornerstone for Success

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Director of Resident Healthcare Services
Kendal at Hanover



*As we get older and more experienced,
we overrate the accuracy of our
judgments.*

COLLAGE adoption at Kendal at Hanover

- √ Began COLLAGE in 2005
- √ Completed CHA on residents in Assisted Living, those receiving Home Care Services; residents deemed “at risk” in IL and prospective residents to the Kendal community

Changing the Process

- ✓ We found the program had no “champion”
- ✓ Spent 2 days at Alexian Village in Milwaukee, Wisconsin in February 2009
- ✓ Returned energized
- ✓ We met as a healthcare team to devise a plan-connected COLLAGE to healthcare team goals and compensation
- ✓ Trained 12 staff members who complete the CHA and Wellness tools for assigned residents

Current Program

Complete CHA every 9-12 months on the following residents:

- ✓ Independent residents
- ✓ Assisted Living
- ✓ Residents “at risk”
- ✓ Prospective residents

“at Risk Residents”

- ✓ Felt it to be important to complete COLLAGE on this population so we could trend change over time
- ✓ Assessment also ensures we were providing them support to maintain independence.

Next Steps

- ✓ Educate residents on CHA results as a community
- ✓ Complete the Wellness tool as next part of process and develop with the resident a Healthy Aging Plan
- ✓ Begin development of community wide programs based on Collage data



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